



September 10<sup>th</sup>, 2022

It's with a heavy heart that I have made the decision to close my business. The time spent over the last 26 years serving you has been incredibly rewarding. I have made so many friends and have served multiple generations of your families at this point. I just want to thank you personally for entrusting us with your vehicle. Your loyal patronage of Best Automotive and the blessings of our success has meant the world to me and to my family. I'm humbled by the trust you placed in us and want you to know that caring for your vehicle and serving you and your family has been an honor.

As I make the decision to move forward, I wanted to make a personal recommendation for you to consider A-1 Custom Car Care for your future automotive repair and maintenance needs. Several of my staff have already been hired by A-1 so you may see familiar faces. Kevin my manager will be starting at their Sunset location and Carlos our Master Tech will be at their Republic location. Like us, A-1 is a locally owned family business. They have been in business for 32 years and have 3 locations to serve you at:

1935 W Sunset, Springfield MO 65807, 417-869-0551 (across from Classic Rock Coffee)

1821 S Fort Street, Springfield MO 65807, 417-866-6844 (corner of Fort Street and Sunshine)

401 Hwy 60 West, Republic MO 65732, 417-732-6884

Best Regards,

A handwritten signature in black ink that reads "Karen Austin". The signature is written in a cursive, flowing style.

Karen Austin